

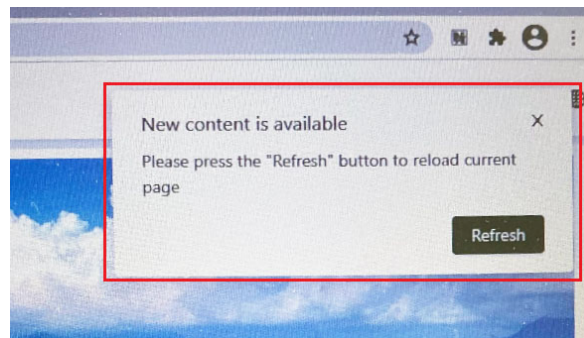


Club Updates

Dear Members,

Greetings from Discovery Bay Golf Club!

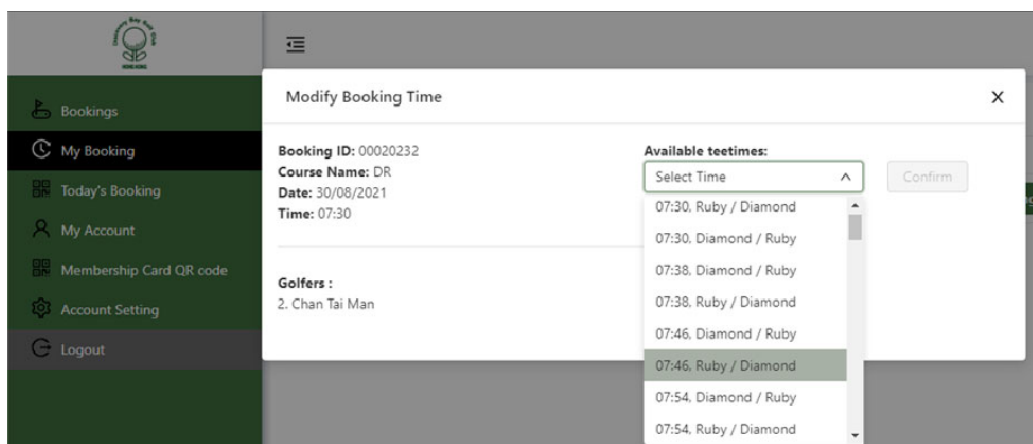
Our Online Booking System has been in service since April 2021. It is good to know that our members are more familiar with the operations of the system. We keep reviewing the feedback of our members and continue to work with the vendor to improve the booking experience. Please be informed that ***the system will be suspended from 00:30 to 02:00 on 2 September (Thu) for upgrading.***



When you log in and see the message of 'New content is available', please remember ***to click the 'Refresh' button to update your browser.*** On the other hand, you may clear your browser history from time to time to avoid the previous setting that may affect the new content implementation with your browser.

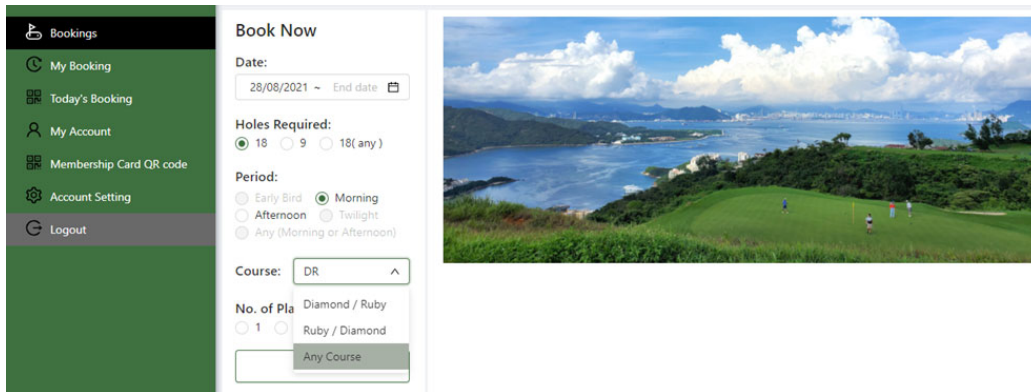
Members can experience the following functions after the upgrade:

(1) 'My Booking' - Change Time Function



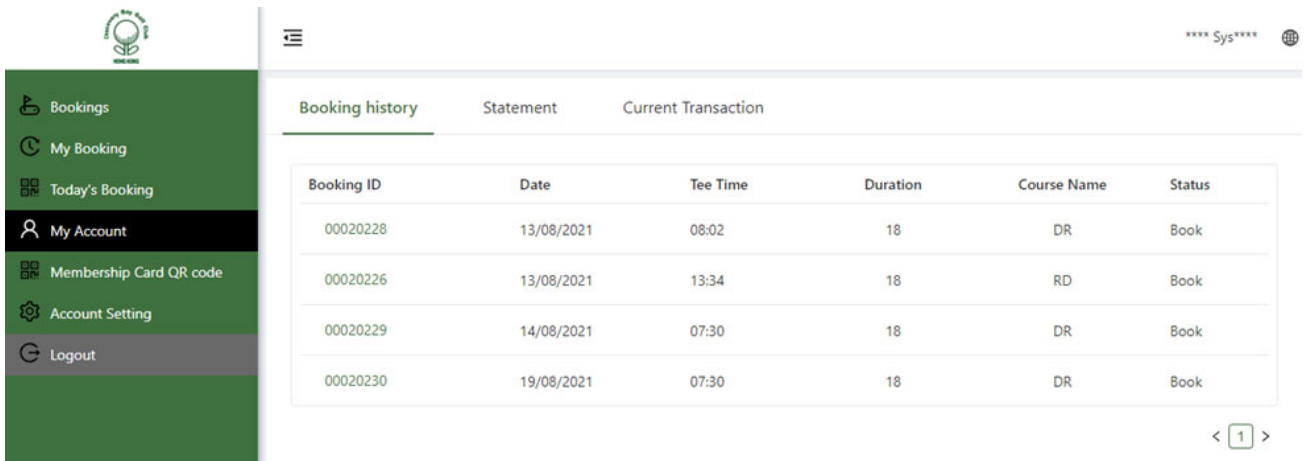
When you click the 'Change Time' button displayed on your booking, ***the available tee time on all courses will be displayed on the 'Available teetimes'*** for your selection. It will not limit to change the tee time only on the course that you booked.

(2) 'Bookings' - Tee Time Searching Function



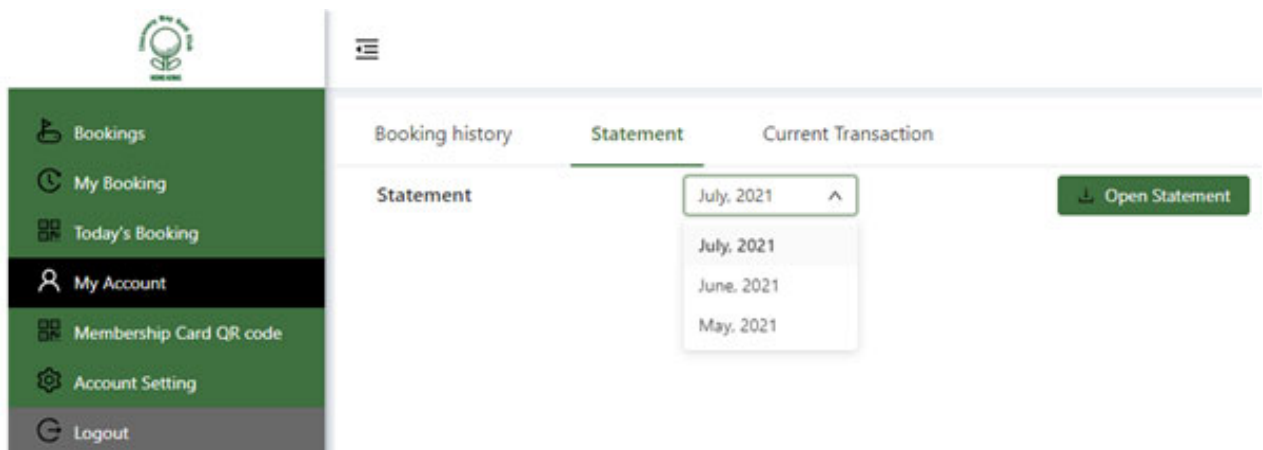
'Any Course' can be selected when searching the course for a morning or afternoon tee time. It will **show all the available tee times at all courses** according to the period that you selected.

(3) 'My Account' – Booking History



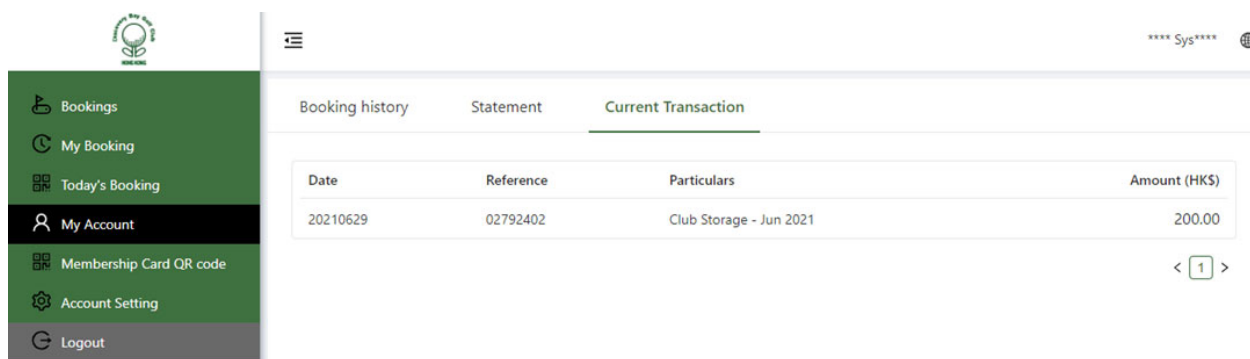
The 'Booking History' is now in service. You can **view the booking record of the last two weeks** by clicking this function under 'My Account'.

(4) 'My Account' – Statement



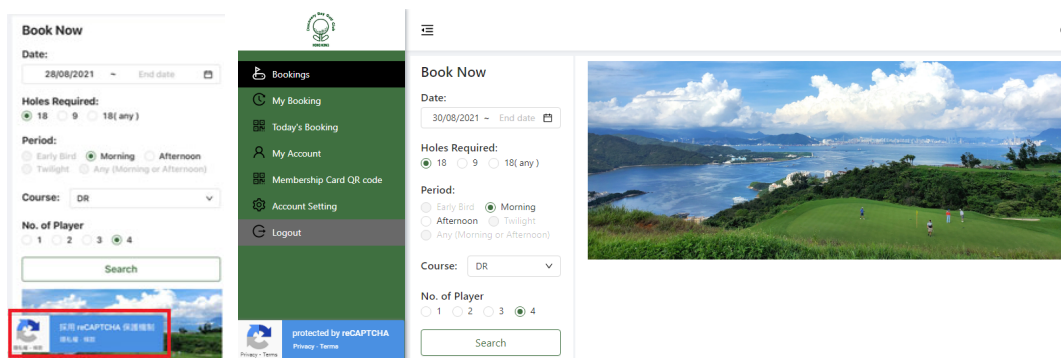
You may **view the statement of the last three months** by clicking 'Statement' under 'My Account'.

(5) 'My Account' – Current Transaction



Current transaction is also available for viewing now.

(6) The 'Google reCaptcha' image



The size of 'Google reCaptcha' image **will be reduced** in the mobile device version. It provides a better visual feeling and members can easily modify the criteria for searching the available tee times.

Last but not least, our **'Telephone Call-in Booking' practice is still on-going**. You may call the designated number, 4633 9599 daily from 09:30 to 10:30 for a tee time booking with the following terms and conditions:

- 2-ball games only
- Only applicable to 6-day advanced booking
- Based on a first-come-first-served basis
- Only available for players who have no playing records in the past 5 days
- Once the booking is made, the booker cannot be changed

Should you have any queries, please feel free to contact us at 2987 3750. Thank you for your attention and continued support.

Yours sincerely,
Club Management
30 August 2021